

The title of the course	Business process management
Faculty	Faculty of Management and Transport
The level of studies	Undergraduate (BA)/ Postgraduate (MA)
Semester	Winter/summer
The form of classes and number of hours	Lectures and workshops - 15 h
Classes conducted for Polish students. Erasmus students can join them	Classes only for Erasmus students.
Language of instruction	English
The number of ECTS	ECTS: 3
Teacher	mgr inż. Barbara Słowiak bslowiak@ath.eu
The aims of the course (maximum 500 characters)	The aim of this course is to learn and understand the strategies to ensure organizational profitability and sustainability by effectively managing the business process activities of the organization.
The content of the course: main topics and key ideas	This course discusses: identification, design, execution, documentation, measurement, monitoring, and control business processes to achieve consistent, targeted results aligned with an organization's strategic goals.
Didactics methods	Presentations, conversations, case studies.
Course requirements	Students are expected to: <ul style="list-style-type: none"> • read the assigned material and work the assigned problems before class and be prepared to discuss them in class; • prepare project on chosen topic. (preparation for classes , written assignments- 25h; preparation of the final presentation - 15h; preparation of the project - 20h)
Literature (basic and supplementary)	J. Jeston, <i>Business process management: practical guidelines to successful implementations</i> , 3rd ed. - London, New York: Routledge, Taylor & Francis Group, 2014. M. Dumas [et al.]. <i>Fundamentals of business process management</i> , Berlin; Heidelberg: Springer-Verlag, 2013. M. Weske, <i>Business process management: concepts, languages, architectures</i> , 2nd ed. - Berlin ; Heidelberg : Springer, 2012.
The effects of the education	Students are expect to:

<ul style="list-style-type: none">- knowledge- skills- social competences	<ul style="list-style-type: none">• Knowledge: know the importance and scope of process management; understand the concepts of process planning, implementation and organization, process control, and process improvement;• Skills: identify, define and model of business processes.• Social competences: develop critical thinking and reasoning skills.
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