

Faculty of Management and Transport

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| The title of the course | Designing of quality management systems in a company |
| Faculty | Faculty of Management and Transport |
| The level of studies | Bachelor and Master |
| Semester | Winter/Summer |
| The form of classes and number of hours | Lectures, 15 hours |
| Language of instruction | English |
| The number of ECTS | 4 |
| Teacher | Marcin Jakubiec |
| The aims of the course (maximum 500 characters) | The aim of the course is given to students information concerning designing of quality management systems. During the course students receive knowledge in areas: quality management, quality management system according to ISO norm 9001 as well as designing of this system. |
| The content of the course: main topics and key ideas | <ol style="list-style-type: none"> 1. Quality management (process approach, development of quality management in enterprise, product quality, concepts of quality management). 2. Quality management system according to ISO norm 9001 (family of ISO norm 9000, system requirements, system documentary, methods and tools of quality management, integration of management systems). 3. Designing of quality management system according to ISO norm 9001 (areas of requirements, obligatory procedures, management requirements, resources management, audits). |
| Didactics methods | Presentation, case studies, conversation |
| Course requirements | Presentation |
| Literature (basic and supplementary) | A. Barcik, P. Dziwiński, M. Jakubiec, Management of enterprise in the 21 st century. Perspectives and conditions of growth, Difin, Warsaw, 2015. |
| The effects of the education <ul style="list-style-type: none"> - knowledge - skills - social competences | Student knows requirements of quality management system in enterprise. Student can design quality management system according to ISO norm 9001. Student can prepare exemplary document in quality management system. |